

## BUILDING AND MAINTAINING RESILIENCE IN THE PLACE WORKFORCE

# 'RETENTION & ATTRACTION'

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At the Autumn Conference, we held a series of workshops relating to workforce issues in place, building on the Future Highways Research Group (FHRG) report on 'Human Capital Management'

The **TOP 4** issues as voted were:

- Staff retention
- Attracting young people to 'Place'
- Equality, Diversity, Inclusion
- Future skills/jobs

Further exploration through round tables

- 1. Recruitment & Retention
  3 May Oxford
- 2. EDI & Future skills
  29 June Chester



# DEVELOPING A STAFF RETENTION TOOLKIT

Roundtable 1





#### **WE LEARNED**

- Human relationships/bonds are important
- Pandemic lock downs have profoundly affected the workplace, forever
- People need reasons to stay as well as leave
- It's not all about money

#### **WE NEED**

- Sense of achievement, ability to have an impact and a celebration of success
- Career pathways and variety, even if away from current organisation (secondments)
- Support for health & wellbeing



## SHARE YOUR GOOD EXPERIENCES/ CAMPAIGNS



#### HELP TO BUILD THE GUIDE

- It will have tips, tools and case studies
- 'Great' practise not 'Best' practise
- It will be a living document
- Contributions welcome
   Send to jo.oliver@colas.co.uk
- It will be available from mid-July



GET
INVOLVED!

# DEVELOPING A RECRUITMENT CAMPAIGN TO ATTRACT 'GEN Z'

Roundtable 1





#### **WE LEARNED**

- The 'Place' sector is struggling to attract and retain young (16-25) and diverse talent.
- Even if young people found 'Place' and available roles, it wouldn't resonate

#### **WE NEED**

A recruitment campaign, which raises awareness of roles in Place and encourages young people to enquire and apply



#### RESEARCH

During our discussions, and desk-based research we found 4 key findings

#### 'Place' doesn't land

The majority of people in general do not know what the term 'Place' means and young people in particular do not understand nor relate to this phrase.

### Not considered aspirational

Young people don't see working for the Local Authorities as aspirational for a number of reasons.

E.g. Boring/politics/bad reputation.

#### Living in different worlds

Young people and the 'Place' industry are communicating in different realms.

E.g. LinkedIn/Guardian vs Tiktok/Youtube).

#### Emphasis on the visual/experience

The current aesthetics of the Local Authorities don't cut it with Gen Z who are used to more stimulating design and seamless experiences.



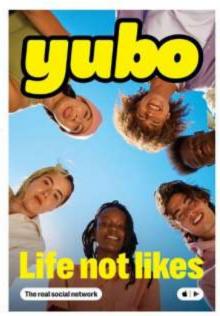
# THE VISUAL WORLD OF GEN Z









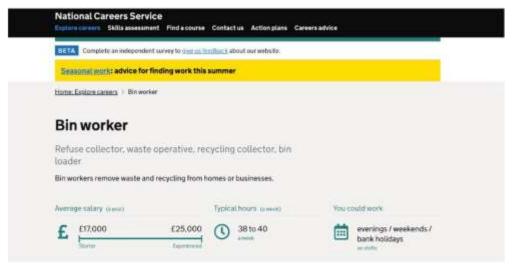




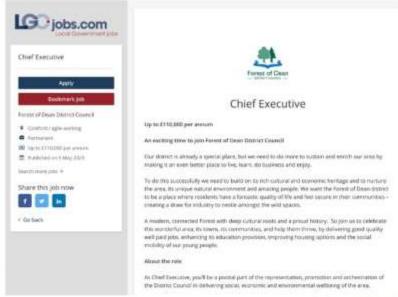




#### THE VISUAL WORLD OF 'PLACE'















GIVING THE FEELING THAT LOCAL AUTHORITIES ARE

# OLD FASHIONED

from a GEN Z perspective



#### Youtube Shorts/Tiktok ads



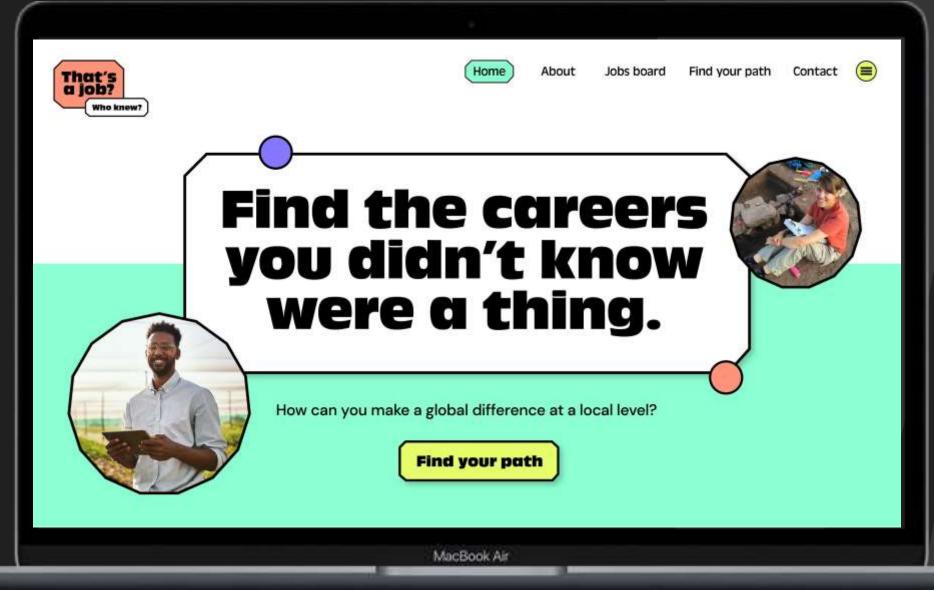




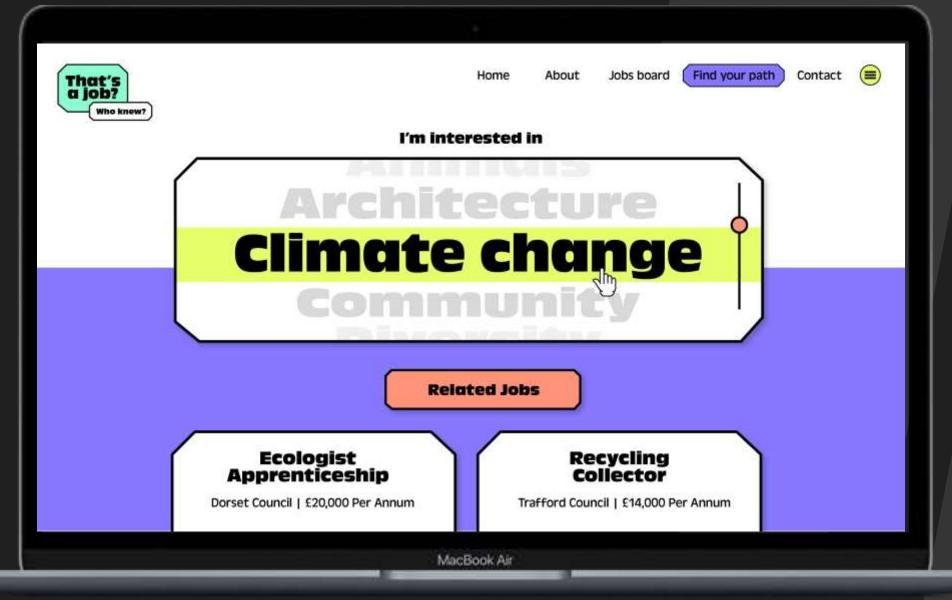




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#### What's involved?

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"I help protect the environment through the study of plants, animals and the environment"

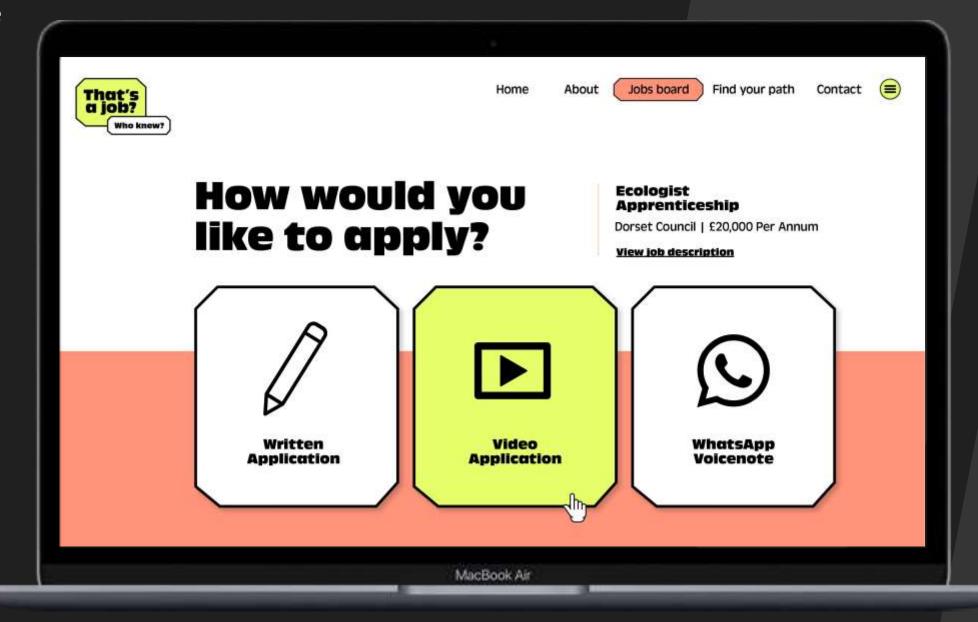
Dean, 28, Ecologist, Slough

#### Is it right for me?

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## **SUMMARY** Mentimeter

















#### **SUMMARY**

- Maintaining the status quo is not an option
- None of these issues are simple, nor have single solutions
- Collaboration and sharing is always the best course of action
- Let's move forward with these tangible outputs and see how far they could go!



## THANK YOU