

COVID-19 GUIDANCE

The health and well-being of our delegates, speakers and staff are our top priority and our venues have achieved the We're Good to Go industry standard ensuring they have processes in place to maintain cleanliness and aid social distancing.

In addition, we are using the All Secure Standard measures published within the Visitor Economy Tourism Guidance for all our events. The All Secure Standard has been devised to provide a best-practice guide to industry professionals responsible for organising and delivering organised industry events, trade shows and exhibitions of all sizes, in all locations.

There are four cornerstones to this approach as follows:

Social Distancing

- CDS (crowd density standard) will be calculated based on UK Government social distancing measures to control attendance levels and assist safe circulation.
- Potential pinch-points will be identified and one-way systems adopted as appropriate to avoid cross-walking.
- All events will be cashless and as contactless as practical.
- Food & beverage provision will be pre-ordered and pre-packaged where possible.
- Catering attendants will supervise compliance with social distancing measures and queuing protocols.

Cleaning & Hygiene

- Cleaning regimes will be enhanced in key areas, particularly communal areas and at touch points.
- Hand sanitiser stations will be positioned at key locations including entrances and catering areas.
- All equipment will be sanitised between each use.
- Air-conditioning systems will be configured to maximise the flow of fresh air and minimise recirculated air; good ventilation is a secondary infection control measure.

Protect & Detect

- All staff have received COVID-19 training.
- PPE will be provided on a risk-assessed basis.
- Records will be maintained to comply with NHS Test & Trace.
- Local infection rates will be monitored.

Communication

- All attendees will be provided with up-to-date advice in advance of the event so they know what to expect on arrival.
- Public addresses will be used to repeat health & safety messages throughout the event.

Last reviewed: 25.8.20

If you require further information, please contact us by any convenient means:

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