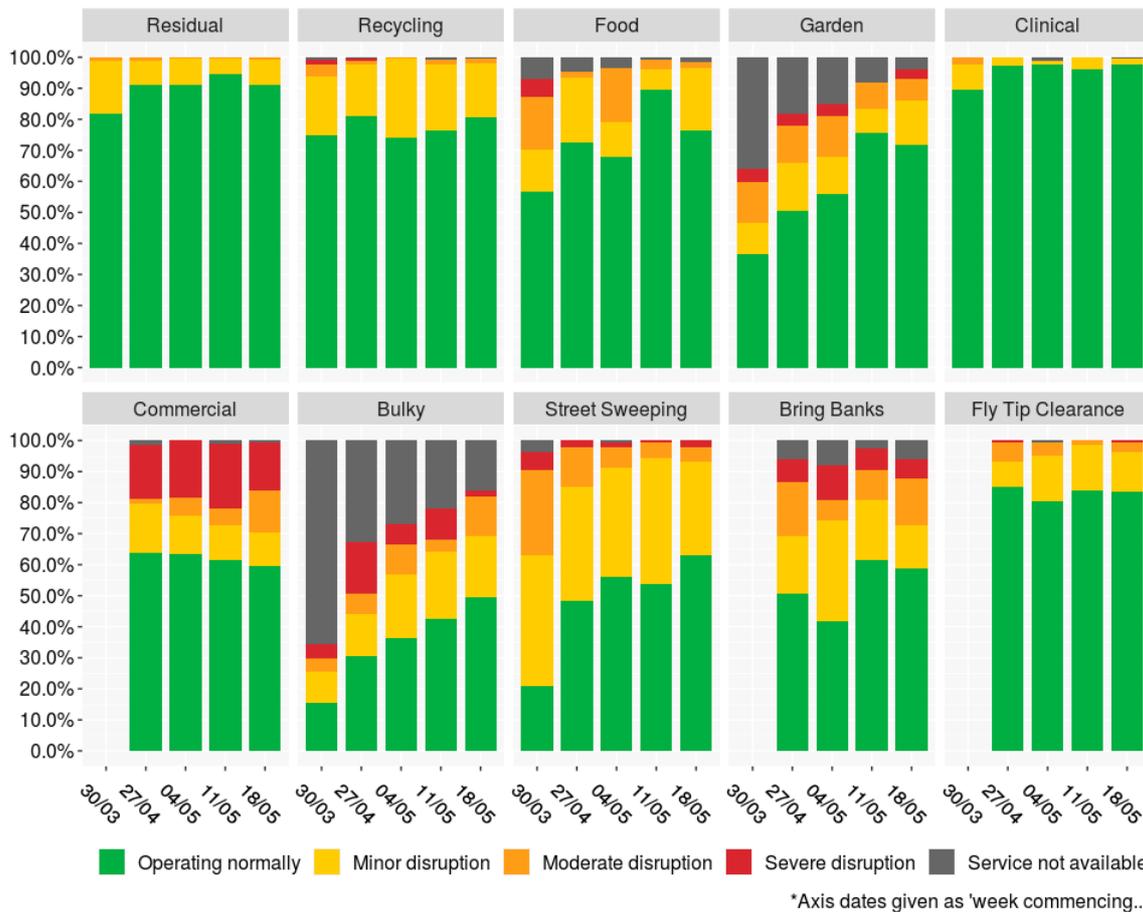


Survey Results - Week Commencing 18th May 2020

- * Results are based on a sample of LAs taken in the W/C 18th May 2020. The sample size varies each week and these results should be used as a general indication of levels and trends.
- * Responses represent best reasonable estimates at the date and time the survey is completed, and for some Local Authorities (LAs), may be reported with a week's lag.
- * Although this document is not in itself an official statistics release, it and the indicators within it, have undergone a proportionate level of quality assurance.
- * Percentages throughout this document may not sum to totals due to rounding.

Collection Services



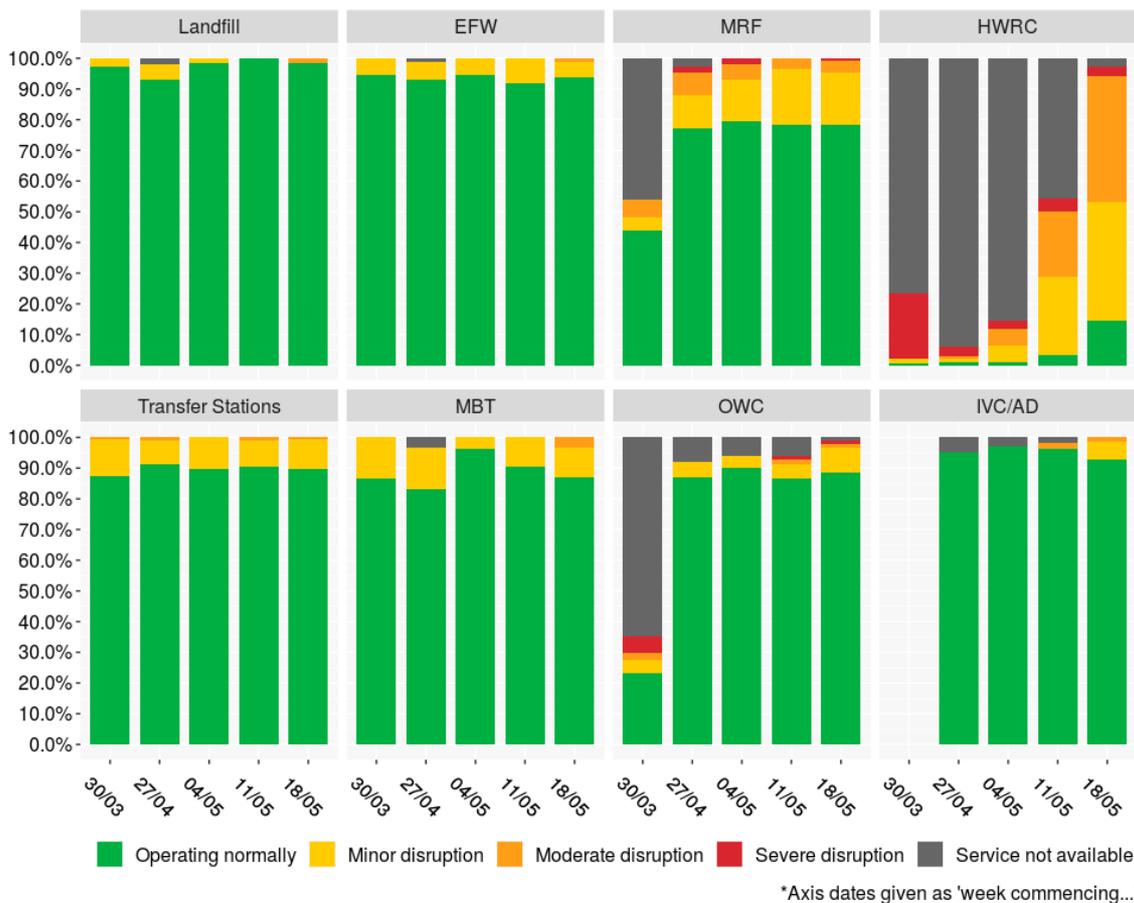
- **Residual waste:** The vast majority (91%) of Waste Collection Authorities/Unitary Authorities (WCAs/UAs) responding to our survey in the W/C 18th May 2020 and who provide residual waste collections, report these to be operating as normal. Most of the remainder reported experiencing minor disruption. This is a similar picture to previous weeks.

- **Recycling:** With improvements seen in recent weeks, approximately four in five (**81%**) recycling collections are reported to be operating as normal in the W/C 18th May, while minor disruption is reported by **17%** of responding authorities.
- **Food waste:** Three quarters (**76%**) of LAs responding to our survey in the W/C 18th May who provide food waste collections, report these to be operating as normal (down from 90% in the week prior, but up from 68% in the W/C 4th May). A generalized improvement is evident since the W/C 30th March, though a sizable percentage of authorities continue to report some level of disruption.
- **Garden waste:** Almost three quarters (**72%**) of garden waste collection services are reported to be operating as normal in the W/C 18th May, with this figure having doubled since the W/C 30th March. **4%** report garden waste collection services to be withdrawn, the lowest since reporting began.
- **Clinical waste:** Almost all (**98%**) clinical waste collections (generally ran in around three quarters of LAs represented in this survey) are reported to be continuing to operate as normal.
- **Commercial waste:** **70%** of LAs responding to our survey in the W/C 18th May report commercial collection services to be either operating normally or operating with minor disruption, with this figure trending downwards across previous weeks. For those reporting some level of disruption, this is relatively evenly spread between 'minor', 'moderate' and 'severe' disruption being reported.
- **Bulky collections:** The overall situation for bulky collections has improved incrementally since the end of March. **16%** of bulky collections are reported to be unavailable in the W/C 18th May, down substantially in relation to the W/C 30th March. The percentage of collections reported to be operating normally is **49%** this week.
- **Street sweepings:** Roughly three in five (**63%**) street-sweeping and litter collection services provided by responding LAs are reported to be operating normally. **30%** are reported to be experiencing minor disruption.
- **59%** of **bring banks** are reported to be operating normally in the W/C 18th May by responding LAs. **14%** report this service to be experiencing minor disruption and **15%**, moderate disruption. **6%** report this service to be not available.
- More than four in five (**83%**) **fly-tipping clearance** collections are reported to be operating as normal in the W/C 18th May. **13%** are reported to be in operation but with minor disruption.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Residual	91%	8%	1%	0%	0%
Recycling	81%	17%	1%	0%	0%
Food	76%	20%	2%	0%	2%
Garden	72%	14%	7%	3%	4%

Clinical	98%	2%	0%	0%	1%
Commercial	60%	11%	13%	15%	1%
Bulky	49%	20%	13%	2%	16%
Bring Banks	59%	14%	15%	6%	6%
Fly-Tip Clearance	83%	13%	3%	1%	0%
Street Sweeping	63%	30%	5%	2%	0%

Disposal Services

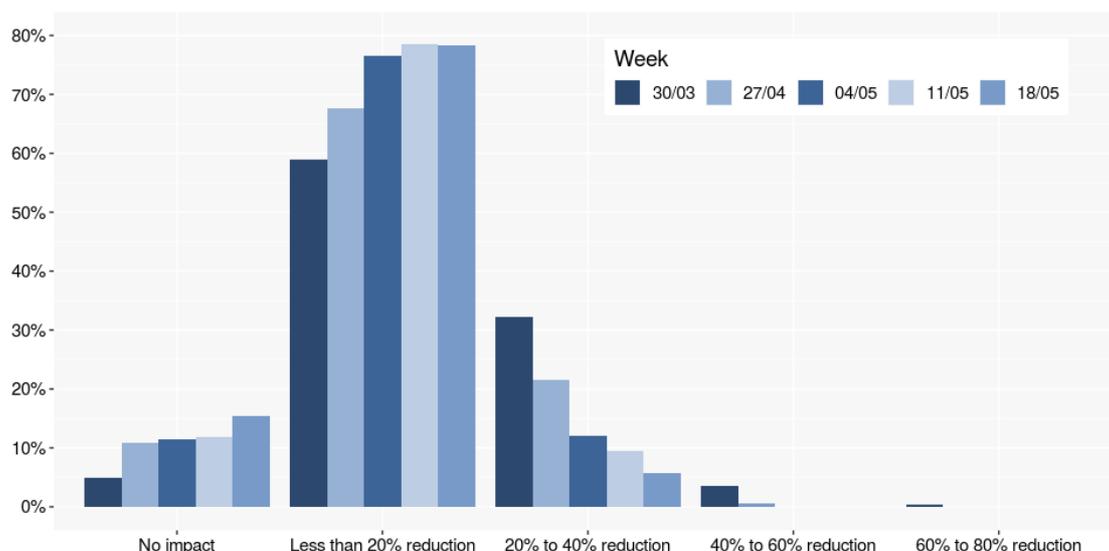


- Nearly all landfilling and Energy from Waste (EfW) disposal services utilised by LAs responding to our survey are reported to be operating as normal in the W/C 18th May 2020. This has been a relatively constant picture since the W/C 30th March.
- **Multi-Recycling Facilities (MRFs):** Greater levels of disruption have been consistently reported for recycling disposal services than residual by respondents to our survey, and this trend continues to be the case in the W/C 18th May. Just slightly less than four in five (**78%**) MRF services used by LAs responding to our survey are reported to be operating as normal, while **17%** are reported to be operating, but with minor disruption.
- **Transfer stations:** As in previous weeks, most transfer stations (**90%**) are reported to be continuing to operate without any disruption by LAs responding to our survey in the W/C 18th May.
- **Household Waste Recycling Centres (HWRCs):** A large drop in relation to the week prior, **3%** of LAs responding to our survey in the W/C 18th May, report their HWRCs to be unavailable. Around four in five (**79%**) report minor or moderate levels of disruption among HWRCs that are in operation.
- **Mechanical Biological Treatment (MBT):** MBT services are reported to in normal operation for almost all (**87%**) of the relatively small proportion of responding authorities where this is a disposal service (a quarter). The majority of the remainder report experiencing minor disruption.
- **Open Windrow Composting (OWC):** OWC services are reported to be operating as normal by **89%** of responding LAs this week.

- The majority of (93%) **In-Vessel Composting (IVC)** and **Anaerobic Digestion (AD)** services are reported to be operating as normal by LAs responding to our survey in the W/C 18th May.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Landfill	99%	0%	1%	0%	0%
EFW	94%	5%	1%	0%	0%
MRF	78%	17%	4%	1%	0%
HWRC	15%	38%	41%	3%	3%
Transfer Stations	90%	9%	1%	0%	0%
MBT	87%	10%	3%	0%	0%
OWC	89%	8%	1%	1%	1%
IVC/AD	93%	6%	1%	0%	0%

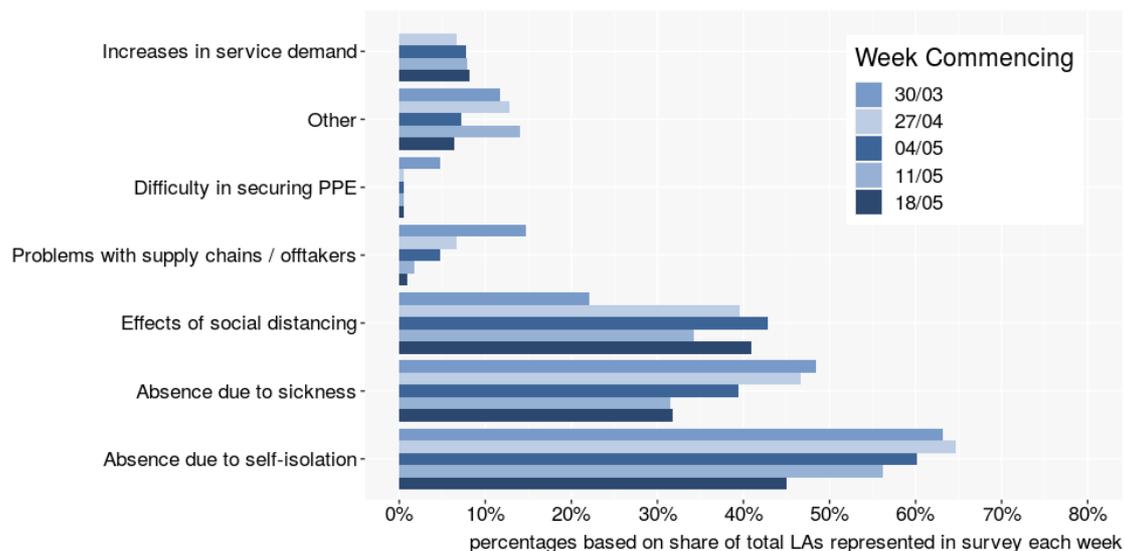
Staff Absence Levels



- In the W/C 18th May 2020, **15%** of LAs reported experiencing 'no impact' on operational staffing levels. This figure is three times greater than that reported in the W/C 30th March.
- **78%** of LAs reported a 'less than 20% reduction' on staffing levels, a similar level to the two weeks prior.
- **6%** of LAs reported a '20-40% reduction' on staffing levels, which is less than a fifth of the share reporting this level of disruption in the last week of March.

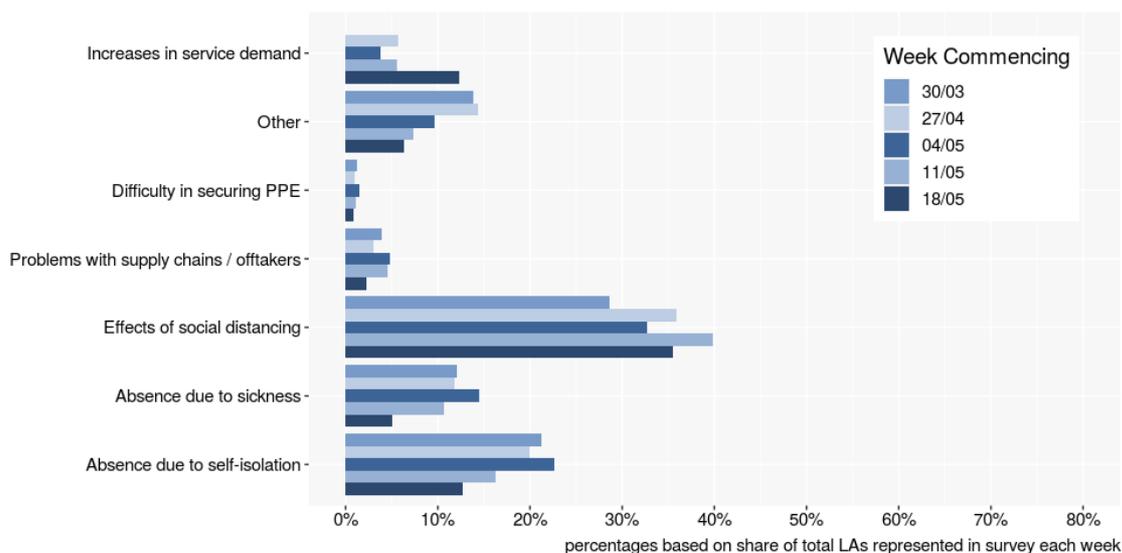
Reasons for Service Changes

Collection



- In the W/C 18th May, the greatest reported cause for disruption to collection services by responding LAs, where this is arising, continues to be **staff absence due to self-isolation**, highlighted by **45%** of LAs. The share of authorities identifying this as a cause for disruption has nevertheless fallen in recent weeks.
- **The effects of social distancing** is the next greatest reported cause for disruption to collection services, identified by **41%** of responding LAs.
- **Absence due to sickness** is reported to be a cause for disruption to collection services by **32%** of LAs, a similar percentage to the week prior, though down half in relation to the W/C 30th March.
- As in the two weeks prior, roughly one in ten (**8%**) LAs responding to our survey in the W/C 18th May continue to highlight **major increases in demand for services** as a cause for disruption to collection services.
- **Difficulties in securing PPE** are identified by less than **1%** of responding LAs as a cause for disruption to collection activities. This figure has remained low across previous weeks.
- **Problems with offtakers** were identified by **1%** of LAs as a cause for disruption, with this figure having fallen incrementally each week. For those experiencing problems with offtakers, the material stream impacted is reported to be co-mingled waste (cans/plastics/fibre/glass). The sole reason reported for this issue was limitations on volumes of waste being accepted by offtakers, with this causing LAs to be unable to place 'under 15% of materials'. Issues with textiles continue to be reported, with over-supply reported to be causing market prices to have fallen.
- **'Other reasons'** for disruption were provided by **6%** of LAs. Reasons provided in the W/C 18th May included the extra resources required to maintain social distancing on collections and increased volumes of collected waste.

Disposal



- The **effects of social distancing** continue to be the greatest reported cause of disruption to disposal services among responding LAs, reported by **35%** in the W/C 18th May. This is likely to be, at least partially, due to the continued impacts of social distancing on HWRCs.
- **Staff absences due to self-isolation**, the next greatest reported reason, were highlighted by **13%** of responding LAs as a cause for disruption. This figure is down about 50% in relation to the W/C 30th March.
- **Staff absences due to sickness** are the third highest reported cause of disruption to disposal services, reported by **5%** of responding LAs in the W/C 18th May.
- **12%** of responding LAs highlighted **major increases in service demand** as a cause for disruption to disposal services.
- **Difficulties in securing PPE** are reported to be a cause of disruption to disposal services by **1%** of respondents. This figure has been low across the last two months.
- **Problems with supply chains/offtakers** were highlighted by **2%** of respondents in the W/C 18th May. For those experiencing supply chain problems at the disposal stage, the waste stream impacted is co-mingled materials (cans/plastics/fibre and glass). The sole reason reported for this issue was limitations on volumes of waste being accepted. An equal share of LAs reporting this as an issue stated they were unable to place 'under 15% of materials' or 'over 75% of materials', while the remainder reported being unable to place '15%-25% of materials'.
- **Other reasons** were provided by **6%** of LAs. These included recycling plants being constrained in waste they are able to receive thereby necessitating storage of materials, additional resources being required to maintain HWRCs as well as traffic issues associated with reopening some sites. Responses to issues associated with HWRCs were reported to include: extending opening times; using traffic marshals; adopting postcode systems or booking systems to manage traffic and social distancing on site; and only permitting cars on site initially, followed by a staggered reintroduction of vans.

Change in Waste Arisings

Excluding Withdrawn Services

	+100% increase	50-100% increase	20-50% increase	0-20% increase	No impact	0-20% decrease	20-50% decrease	50-100% decrease
Residual	2%	3%	28%	58%	8%	0%	1%	1%
Recycling	0%	9%	34%	49%	7%	0%	1%	1%
Food	3%	6%	17%	49%	14%	10%	0%	1%
Garden	8%	18%	26%	34%	9%	6%	0%	0%
Clinical	0%	0%	0%	6%	91%	2%	1%	0%
Commercial Waste	0%	0%	0%	1%	4%	16%	46%	34%
Bulky	0%	1%	8%	15%	39%	11%	23%	3%
Bring Banks	2%	4%	15%	27%	33%	9%	0%	10%
Fly-Tip Clearance	0%	5%	16%	36%	30%	8%	4%	2%
Street Sweepings/ Litter	0%	0%	2%	6%	46%	33%	7%	5%

- **Residual:** The vast majority (**91%**) of LAs represented in our survey in the W/C 18th May continue to report higher than usual residual waste arisings. **58%** reported increases to be in the region of '0-20% greater than normal', **28%** reported increases to be in the region of '20-50% greater than usual', and **3%** reported waste arising levels to be '50-100%' greater than usual.
- **Recycling:** **92%** of LAs responding to our survey in the W/C 18th May reported recycling waste arisings to be greater than usual, with most reporting increases to be in the region of '0-20%'.
- Higher than usual arisings of collected **food** and **garden waste** are reported by **75%** and **85%** of LAs, respectively. Around one in ten report arisings to be about the same as usual for both waste streams.
- **Half** of LAs report **bulky waste** collection tonnages to be 'about the same' this week, with **37%** reporting collected tonnages to be less than usual, while **24%** report greater than usual collected tonnages.
- **The vast majority (91%)** of LAs continue to report collected **clinical waste** arisings to be at a similar level to what is typical.
- Approximately half of authorities (**48%**) reported a greater than usual level of collected waste from **bring banks**.

- **Fly-tip clearance:** Approximately three in five responding LAs (**57%**) report greater than usual volumes of collected fly-tipped waste, down slightly on the week prior (**62%**). **36%** report increases to be in the region of '0-20%' and **16%** '20-50%'. Roughly a third (**30%**) of respondents reported collected tonnages were as typical.
- **Commercial:** **96%** of respondents highlighted a reduction in collected commercial waste arisings relative to usual. This is a similar percentage to previous weeks.